

Sporting Clube de Portugal – Sporting Entertainment, S.A.

INTERNAL REGULATIONS LION PARTY

Art.º 1 - General Provisions

- 1. All products and experiences developed by Sporting Clube de Portugal (SCP) and/or Sporting Clube de Portugal Sporting Entertainmet, S.A., (Sporting SE), or any other entity of the Sporting Group (hereinafter referred to as "Sporting"), aimed at the children and youth segment aged 6 to 18, and when applicable, extended to their families, are designated as Lion Party, namely Birthday Parties and other festive and/or commemorative events to be defined (hereinafter referred to as "Parties");
- 2. The Parties mainly take place at Sporting's facilities, specifically at Estádio José Alvalade, Pavilhão João Rocha and/or Academia Sporting;
- 3. Party activities may also take place at other locations defined by the client, under the Jubas Everywhere package option;
- 4. Parties can be held every day of the year, with a higher frequency during weekends, subject to booking, availability, and confirmation by Sporting;
- 5. The Family & Kids Department, responsible for coordinating the Parties, is in charge of determining the periods and age groups targeted, the registration deadlines, minimum and maximum capacity, as well as recruiting the assigned technical team.

Art.º 2 - Registrations and Bookings

- 1. Party booking requests may be made via the Sporting website, by email to lionparty@sporting.pt, or at the Customer Service Desk at the Loja Verde (Green Store) at Estádio José Alvalade;
- Booking confirmation, subject to availability, is dependent on a deposit of €200. The remaining
 amount must be paid up to 4 days before the scheduled date of the Party, under penalty of
 cancellation and loss of the amount already paid;
- 3. Payments must be made by bank reference or in person at the Customer Service Desk at the Loja Verde (Estádio José Alvalade), either in cash or by card, subject to prior confirmation of availability by the Family & Kids Department;
- 4. The number of participants indicated at the time of booking, once availability is confirmed by Sporting, is binding for the price to be paid by the Client. No refund shall be issued in the event of a reduction in participant numbers;
- 5. Minimum number for billing purposes: A minimum of 15 participants shall be considered for invoicing purposes;

- 6. If additional participants are to be included beyond the number communicated at the time of booking, this information must be sent up to 3 days before the Party and is subject to availability confirmation by Sporting;
- 7. Any request to increase the number of participants after the deadline, may be refused by Sporting if the necessary conditions cannot be ensured;
- For each additional participant beyond the initially communicated number, will be charged an
 extra fee based on the selected package: Pack Challenge 25€, Pack Legacy €28, Pack
 Adventure €30, Pack Champions €39.
- 9. Registration of underage birthday children must be made by a Parent/Guardian and/or Legal Representative.
- 10. The party is exclusively for children and young people, who always will be escorted by a team of monitors and, when applicable, by Sporting CP coaches. The immediate family or the legal guardians of the birthday child may only be present at the welcoming time, and later during the snack and/or when singing 'Happy Birthday'. Exceptionally, the permanent presence of up to 2 adults may be authorized, when requested and justified and with prior validation by Sporting CP (will have an additional fee of 20€/person).

Art.º 3 – Documentation, Authorisations and Liability

- 1. Booking and participation in the Parties implies full acceptance of this Internal Regulation;
- 2. The person responsible for the booking must provide all necessary documentation and truthful information required for participation, and is accountable for all relevant authorisations and/or liability waivers, when applicable, failing which the Party may not take place;
- 3. Images (in the context of the activity) may only be taken of participants whose image rights authorisation has been duly indicated on the booking form, when applicable;
- 4. Children and youth participants may only leave the SCP premises with the person/people responsible for the booking.

Art.º 4 - Participants

- 1. All participants must comply with this Internal Regulation, as well as all instructions given by the Technical Team during the activities;
- 2. Any act of violence or damage that threatens the physical integrity or belongings of others, the facilities, equipment, materials, or any property of Sporting, shall result in an assessment of the damages, and the participant(s) involved shall be held responsible for compensation or reimbursement to the affected parties;
- 3. Participants have the following rights:

- a) Continuous supervision by Sporting Monitors and Coaches, where applicable to the contracted services;
- b) Hygiene and safety conditions during all activities;
- c) Personal accident insurance (a €50 deductible applies, to be borne by the Parent/Guardian or Legal Representative);
- 4. Participants have the following duties:
- a) Follow all instructions given by the technical team and comply with this Internal Regulation;
- b) Inform the technical team of any dietary restrictions, special healthcare needs, or other relevant issues.

Art.º 5 - Activities

- 1. Party activities are framed within the areas of Sports, Play, Recreation, Culture and other topics of general interest to children, youth, and their families;
- 2. All Party activities held at Sporting facilities are monitored by Sporting Coaches, when applicable, and by a team of Monitors;
- 3. For Party activities held outside Sporting facilities, such as under the Jubas Everywhere package, the person who made the booking is fully responsible for managing and supervising the participants, with Sporting assuming no liability for participant supervision;
- 4. Sporting reserves the right to cancel Party activities in exceptional circumstances or force majeure situations, such as fires, adverse weather conditions, or any unforeseen events that compromise the minimum safety conditions, as well as due to major events or matches at Sporting facilities;
- 5. The drop-off and pick-up location and time for participants may vary depending on the activity pack selected. Sporting will provide this information in due time to the person responsible for the booking.

Art.º 6 - Cancellations

- 1. In the event of cancellation, the person responsible for the booking must notify Sporting under the following conditions:
 - a) In the event of the birthday child's illness, duly proven by medical certificate:
 - i) If communicated up to 7 days before the event, the full amount paid will be refunded;
 - ii) If communicated after that period, only the reservation fee will be refunded;
 - b) In the event of withdrawal from the Party or no-show with a valid reason as described above no refund will be issued;
- 2. Omissions in this article shall be analysed by Sporting on a case-by-case basis.

Art.º 7 - Preventive and Safety Measures

- 1. If the adult responsible for the Party booking is not present at the event, they must provide the technical team with at least one emergency contact number;
- 2. In the event of a participant suffering from a serious and contagious illness, the Client must ensure the participant is removed from the Party location and take necessary steps to protect other participants and guests;
- 3. Children and youth should not bring toys or unnecessary objects. Non-essential accessories should not be used during activities;
- 4. Sporting is not responsible for damage or loss of toys or personal items;
- 5. If any situation arise that requires medical attention such as falls, accidents, or similar Sporting reserves the right to act as considered most appropriate, including taking the participant to the nearest hospital;
- 6. Sporting and the Party's technical team shall not be held responsible for administering any type of medication to participants.

Art. 98 - Suggestions and Complaints

All suggestions and/or complaints regarding the service model or actions by technical staff
must be submitted to Sporting, which will handle them as believed appropriate and within
its scope of responsibility.

Art.º 9 - Final Provisions

- 1. This regulation may be amended or revoked;
- 2. Any omissions or doubts regarding the content of this Internal Regulation shall be analysed and handled by Sporting;
- 3. This Internal Regulation comes into effect on January 1, 2024;
- 4. Participation in the Parties implies full knowledge and acceptance of this Regulation.